ISO 19011 COURSE FOR AUDITORS TO FSC® STANDARDS
10 - 11 FEBRUARY 2027, PORTO, PORTUGAL

Course objectives

1. **Understand the specific requirements of the ISO 19011 Standard and FSC requirements relating to auditing compliance with FSC standards.**
2. **Develop skills relating to auditing against FSC standards reflecting ISO 19011 and FSC specific requirements.**

- Course type: This is a blended course. Objective 1, above, will be achieved through e-learning, while objective 2 to be achieved through face-to-face training.
- Language: E-learning and face-to-face course in English; materials for the f-2-f course and final exam available also in Portuguese
- Course duration: online course 12h; face-to-face course 12h for a total of 24 hours.
- Certificate: upon successful completion of the course, each participant will receive an ASTRAcademy certificate.
- Recognition: ASTRAcademy is an approved FSC Training Provider. Its Auditor training programme is approved by the FSC accreditation body, Assurance

ASTRA-ACADEMY

Auditing techniques

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Learn with an experienced Auditor/Trainer about auditing techniques according to ISO 19011 and FSC Standards relating to how auditors are expected to conduct FSC audits.



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Part 1: E-learning on the ASTRAcademy online platform

Trainees can enrol on the e-learning platform via the ASTRAcademy website , selecting the "Blended course on auditing techniques: ISO 19011 for auditors to FSC Standards".

After successful registration, trainees receive a user name and password, and they will login on the ASTRAcademy e-learning platform.

The online course consists of 6 lessons and a quiz. The individual lessons consist of a presentation with voice recording, which covers the entire ISO 19011:2018 Standard (updated to the latest version).

In order to pass the final quiz, trainees on the platform must score at least 70%, (two attempts available to pass each quiz). In order to participate in the face-to-face course, trainees must pass the online course.

Part 2: Face-to-face course

The face to face course (12 hours or 1,5 days) is aimed at developing skills relating to auditing to FSC standards, using the knowledge acquired through the online ISO 19011 course. It refers also to specific FSC requirements relating to auditing techniques.

The face-to-face part of the course includes:

1. Group discussion about the content of the ISO 19011 Standard, and on the principles of auditing. Clarification of concepts and standard elements, independence and conflict of Interest (1 hour).
2. Group discussions, exercises, case studies, and role plays on the following elements:
   - 2.1. Pre-audit activities and audit planning
   - 2.2. Audit implementation:
     - Opening meeting
     - Documents review
     - Assessment of risk when sampling sites and the process of site selection.
     - Interviewing techniques
     - Decision-making: Identification of non-conformities with the certification standard and how to word non-conformities correctly.
     - Gathering information (audit findings, note-taking) for the preparation of the audit report
     - Closing meeting
4. Course evaluation. The face to face course will end with a test. The overall evaluation of each trainee will take into account the following elements:
   - The result of the online quizzes
   - The result of the test at the end of the face-to-face course
   - Active & meaningful participation during the face-to-face course